

Benjamin Lewis // Full Stack Developer

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Summary

I'm a full stack developer with a background in customer support, product management and entrepreneurship. I love taking projects from design to deployment. I've developed multiple apps from design to deployment and I'm comfortable working on all layers, from UI to back-end databases. Because of my experience with startups I adapt quickly to changing situations and client needs. I enjoy working in groups with an agile perspective and I like to focus on working product and iterative improvement.

Professional Experience

General Assembly // Boston, MA -- 08/16 - 11/16

Web Developer Immersive//Full Stack Developer

- As a student in the Web Developer Immersive program I developed and deployed four web applications. Three of those applications were full stack with RESTful APIs and one of the full stack applications was developed in an agile manner with other developers.
- Application development included following best practices with ERDs, wireframes, TDD, responsive design and documentation.
- Projects built with: JavaScript, jQuery, Ember.js, AJAX, Handlebars, CSS, Node.js, Ruby on Rails, PostgreSQL and MongoDB.

Skyword // Boston, MA -- 2013 - 2016

Director of Support//Manager of Support

- Worked with the Product and Operations Teams to update internal tools to enhance productivity and security. This included a password management solution to provide full company policy verification, and Confluence implementation improving content access from 10% to 67% active internal users.
- Managed Customer Support team responsible for all platform issues in addition to custom reporting, client integrations, and qa on specific projects.

OneSimCard // Belmont, MA -- 2009 - 2013

Lead Technical Support//Shipping Manager

- Managed shipping department operations and inventory management.
- Handled escalated technical calls and trained staff on complex issue resolution.
- Assisted with the management, hiring, and staffing of the primary customer service department.

Languages & Tools

JavaScript | JQuery | Ruby | Ruby on Rails | MySQL | PostgreSQL | NodeJS | Ember
Git | GitHub | Trello | JIRA | Confluence | Zendesk
Wordpress | Adobe Creative Suite

Projects

Nacho Favorite - Nacho rating application. *Ruby on Rails/ JavaScript/ Handlebars*
Sweaters for Turtles - Ecommerce application for turtle sweaters. *Express/ Mongoose, MongoDB/ JavaScript*
Acorn Street - Web app for managing photo shoot appointments. *Ember/ Ruby on Rails/ PostgreSQL*
Tic-Tac-Yo - Rendition of classic game. *JavaScript/ Bootstrap/ Client API*
Zombie SAK - Online webstore for zombie survival kits. *Joomla/ cafe commerce/ shopify*

Education/Certifications

SolutionsIQ, certified via Scrum Alliance: **Certified Scrum Master**
BGSP, Brookline, MA: **One Year Program, certificate in Psychoanalysis**
Emerson College, Boston, MA: **Bachelor of Arts in Audio/Radio**